

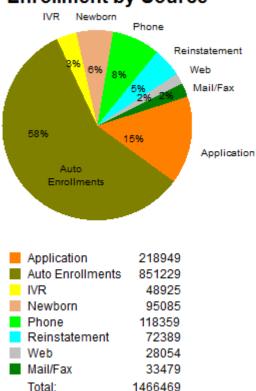


## Healthy Louisiana Enrollments by Health Plan and Source Total Active Members

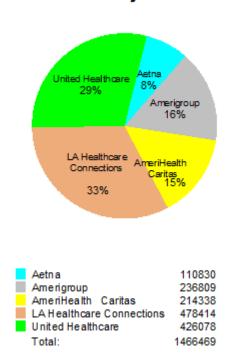
Reporting Month: February 2017

Effective: March 2017

## **Enrollment by Source**



## **Enrollment by Plan**



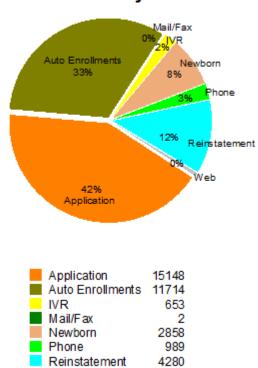
**Description:** This report shows all active members in Healthy Louisiana as of the effective date above. Members who will be disenrolled at the end of the reporting month are not included. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

**Note:** Percentages are rounded to the nearest whole number.

|                           | Mail/Fax | IVR    | Newborn | Phone   | Reinstatement | Web    | Auto<br>Enrollment | Application | Total<br>Enrollments |
|---------------------------|----------|--------|---------|---------|---------------|--------|--------------------|-------------|----------------------|
| Aetna                     | 2,169    | 2,143  | 4,686   | 3,797   | 3,150         | 1,605  | 72,128             | 21,152      | 110,830              |
| Amerigroup                | 7,420    | 9,863  | 20,890  | 27,987  | 13,031        | 5,537  | 118,664            | 33,417      | 236,809              |
| AmeriHealth Caritas       | 7,072    | 7,986  | 17,645  | 23,000  | 12,600        | 4,126  | 121,549            | 20,360      | 214,338              |
| LA Healthcare Connections | 9,422    | 16,469 | 31,907  | 43,369  | 25,567        | 10,870 | 280,652            | 60,158      | 478,414              |
| UnitedHealthcare          | 7,396    | 12,464 | 19,957  | 20,206  | 18,041        | 5,916  | 258,236            | 83,862      | 426,078              |
| Total                     | 33,479   | 48,925 | 95,085  | 118,359 | 72,389        | 28,054 | 851,229            | 218,949     | 1,466,469            |

**Description:** This report shows all active members in Healthy Louisiana as of the end of the reporting month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

## **Enrollment by Source - Monthly**



|                           | Mail/Fax | IVR | Newborn | Phone | Reinstatement | Web | Auto<br>Enrollments | Application | Total<br>Enrollments |
|---------------------------|----------|-----|---------|-------|---------------|-----|---------------------|-------------|----------------------|
| Aetna                     | 0        | 56  | 185     | 64    | 294           | 27  | 2,123               | 1,629       | 4,378                |
| Amerigroup                | 1        | 99  | 490     | 111   | 668           | 25  | 2,283               | 2,273       | 5,950                |
| AmeriHealth Caritas       | 0        | 53  | 413     | 68    | 583           | 18  | 2,281               | 1,394       | 4,810                |
| LA Healthcare Connections | 1        | 224 | 933     | 398   | 1,388         | 41  | 2,583               | 4,339       | 9,907                |
| UnitedHealthcare          | 0        | 221 | 837     | 348   | 1,347         | 39  | 2,444               | 5,513       | 10,749               |
| Total                     | 2        | 653 | 2,858   | 989   | 4,280         | 150 | 11,714              | 15,148      | 35,794               |

150

35794

Web

Total:

**Description:** This report shows new enrollments and transfers for the reporting month. Members who transfer plan during the reporting month will only be counted once for the month, regardless of how many times the member transfers during the month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included.

Note: Percentages are rounded to the nearest whole number.